

keyfacts

about our insurance services

We are : click2protect

Of : 31 Main St, The Village, Glasgow,
G74 4JU

1. The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

2. Whose products do we offer?

- We only offer products from a limited number of insurers for: Finance Gap & Return To Invoice Gap Insurance, Tyre Insurance, MOT Insurance and Vehicle Warranty.
Ask us for a list of insurers we offer insurance from.

3. Which service will we provide you with?

- You will not receive advice or a recommendation from us for Finance Gap & Return To Invoice Gap Insurance, Tyre Insurance, MOT Insurance and Vehicle Warranty. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

4. What will you have to pay us for this service?

- We do not charge a fee for arranging Finance Gap & Return To Invoice Gap Insurance, Tyre Insurance, MOT Insurance and Vehicle Warranty.

5. Who regulates us?

Click2protect of 31 Main St, The Village, Glasgow, G74 4JU is authorised and regulated by the Financial Services Authority. Our FSA Register number is 462408

Our permitted business is that of a General Insurance Intermediary.

You can check this on the FSA's Register by visiting the FSA's website www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234.

6. Ownership

Click2protect is a wholly owned private partnership with no third party interest.

7. What to do if you have a complaint

If you wish to register a complaint, please contact us:

... in writing To : click2protect, Oakfield House, 31 Main St, The Village, Glasgow, G74 4JU

... by phone Telephone : 0871 288 2425

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

8. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

For compulsory classes of insurance, insurance advising and arranging is covered for 100% of the claim, without any upper limit.

Further information about the compensation scheme arrangements is available from the FSCS.